



## **General Terms and Conditions (GT&Cs) of the SwissHike 3+IN+1**

### *Registration*

Please register via our website [www.swisshike.com](http://www.swisshike.com) in section [BOOKING](#). You will receive an automatic registration confirmation by email. With the registration confirmation, your place in the course is temporarily reserved until we receive the prepayment. Please check your junk email folder if you have not received the confirmation email.

### *Prepayment & Confirming a Booking*

To confirm a booking, SwissHike asks for a prepayment. This must be paid as soon as possible and is necessary to receive a booking confirmation.

Prepayment fee of 40% of the offered price, to cover hotel booking costs and administrative costs. The remainder 60% of fees is to be paid latest by Day 1 Registration at the start of the course.

### *Pricing*

Prices include VAT. Local tourist taxes are billed separately on behalf of the tax authorities.

#### Tourist tax

1.00 CHF per child (6 - 16 years) / overnight

3.00 CHF per adult (17+) / overnight (including cantonal tax 1.00 CHF)

Clients are expected to attend the entire course from start to finish. Costs resulting from delayed arrival or early departure can neither be deducted nor refunded. Payments in Swiss Francs to the following bank account:

PostFinance AG, CH-4808 Zofingen

Account No: 31-297224-0

IBAN: CH3009000000312972240

SWIFT/BIC: POFICHBEXXX

Please make it out to: SwissHike 3+IN+1 Booking

### *Cancellation*

In case of a cancellation more than 30 days before the date of arrival, 50% of the received prepayment will be reimbursed. In the event of a full cancellation after this point (less than 30 days before course starts), the prepayment will be kept in full by SwissHike. Any bank charges as a result of returning prepayments will be paid by the Client.

If a replacement person is found or if someone from the waiting list can be obtained, the paid amount minus the handling fee will be paid back. In the event of cancellations, a handling fee of 10% of the offered price will be charged.

We urge you to take out cancellation insurance.

### *Gemmi Lodge house rules*

Accommodation is provided in double rooms with showers and toilets. The house offers towels. Quiet Time is from 22:30h to 07:30h. Use of sleeping bags in Gemmi Lodge is accepted.

Smoking is forbidden outside separately marked areas.

No pets can be brought into the accommodation unless agreed in advance.

### *Check-in and check-out times*

Check-in is from 14.00 – 20.00h. Later arrivals need to be announced in advance.

Check-out is by 11.00h.

SwissHike reserves the right to ask for proof of identification (Passport, ID card, driver's license...) at check in time.

### *Meals and Dietary requirements*

The Gemmi Lodge's kitchen facilities are operated by SwissHike team members whereas the clients are expected to be helpful about a half day a week of work in the kitchen.

Our meals are a mixture of vegetarian and vegan dishes. We can only take special diets to a certain extent into consideration. Please inquire at the time of your application about the possibility of special meals.

### *Samu / Karma Yoga*

A half day a week of work in the kitchen is an integral part of the yoga course. A mindful action is an important aspect of any spiritual practice. We will also appreciate your support with cleaning the facilities at the end of the stay.

### *Notice*

Please note that the yoga and meditation sessions are not a substitute for psychotherapy or medical care. If you have doubts regarding the selected program please consult your physician.

### *Insurance and liability*

SwissHike clients must provide their own insurance coverage for personal liability, sickness and accidents during the SwissHike program.

Any damage caused by clients is fully payable by the client, including false call outs of emergency services. All clients staying at SwissHike are responsible for the equipment, accommodation and any facilities they use during their stay.

SwissHike accepts no responsibility for the loss or damage of personal property when staying at Gemmi Lodge or another SwissHike accommodation partner.

Damage claims against SwissHike are excluded as far as damage was not caused by negligence or intentionally. SwissHike will not be held responsible for damages which are caused by the actions or neglect of team members; as a cause of actions of third parties, the hotel guest, acts of God, natural occurrences or official regulations.

SwissHike works with third parties, which provide valued services. In these situations, SwissHike lawfully transfers the execution of the activity to the third party, and shall not be held responsible for the third party's actions or neglect during execution of the activity.

Clients are expected to follow the daily schedule and hiking itinerary which can be changed according to weather conditions and participant's suggestions approved by Alpine and/or SwissHike guides.

#### *Disclaimer of Liability*

Participation in courses is the participant's responsibility. Neither teachers nor guides can assume any responsibility for personal injury or damage to property that might occur during participation in a course. By submitting your reservation you hereby warrant that you have agreed to this exemption from liability.

All written and verbal information (e.g. on route conditions, weather conditions, etc.) is provided by the SwissHike with the best possible care and to the best of its knowledge. However, the SwissHike do not assume any liability for it. All decisions regarding tours, routes etc. are the client's sole responsibility. Any liability of the SwissHike for damages of any kind incurred by the client as a result of information or advice received is excluded.

#### *Use of Data and Pictures*

Personal data received in terms of the booking process will be saved by SwissHike. SwissHike has the right to use them for statistics and customer feedback. By doing so, your data will be kept strictly confidential and not sold nor disclosed to third parties.

Any photographs, video footage or voice recording, taken during your stay and/or on SwissHike activities, which contain team members, can be used by SwissHike for promotional purposes with your written permission only.